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Contact & Communities  
1A George Stephenson House  
Toft Green  
York  
YO1 6JT  
03457 11 41 41

6 January 2025

**Network Rail reference: ECM1 41m 0ch**

Dear Neighbour,

I am writing to let you know that we are planning to re-commence work at Biggleswade Station to improve access for passengers. We will be installing two new lifts on both island platforms and a new bridge and walkway to create step free access from the station entrance to all platforms.

The work will be taking place from January 2025 until December 2025.

In the New Year, we began mobilising the Network Rail compound adjacent to the station with physical works in the station commencing on 13 January 2025.

Our working hours will be:

**Monday to Sunday between the hours of 07:00 to 18:00**

**Saturday nights between the hours of 21:00 to 09:00**

***There may be a requirement for midweek night works between 22:00-06:00 Monday to Thursday, but we will try to keep this to an absolute minimum.***

There will be an increase in site activity over the below weekends while we are installing a temporary access bridge to enable the main works to commence as detailed below:

**Saturday 25 January 00:01 to Monday 27 January 06:00**

**Saturday 1 February 00:01 to Monday 3 February 06:00**

Delivering major improvement work while keeping the station open, is a complex operation which will require a mixture of both dayshift and nightshift activity. The steps taken to encase our work, as described above, will allow us to undertake more daytime work which would normally only be able to take place overnight.





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I understand that working near your property overnight is far from ideal and I am sorry in advance for any disruption this may cause. However, the work is essential, and the team need to undertake the work at night as it is the safest time for the team to access the railway, due to the low numbers of trains that run at this time.

The nature of our work often means some disturbance is unavoidable, with the teams using small plant, heavy machinery, generators, lighting, and small hand tools. The team are aware that they are working close to your home, and they will try to minimise unnecessary disruption as much as possible.

I hope this information is helpful and again I am sorry for any disturbance this essential work may cause.

For further information about our work which takes place on the railway please visit [www.networkrail.co.uk/livingbytherailway](http://www.networkrail.co.uk/livingbytherailway) alternatively if you have any additional questions or concerns, please visit [www.networkrail.co.uk](http://www.networkrail.co.uk) or telephone our 24-hour National Helpline on 03457 11 41 41.

Many thanks,

**Sharon Neil**  
Community Relations Manager  
East Coast Route - Network Rail

